

City of Detroit

DivDat Bill Payment Success



Total January 1, 2022 - December 31, 2022 Transactions

Total Dollars Processed:

\$217.8 Million

Total Transactions on DivDat Payment Channels:

283,530

excluding Lockbox transactions DivDat Reports for the City of Detroit

DivDat Benefits to Detroit Residents



Leveling the Paying Field.®

- Some 24,000 Detroiters used DivDat to pay their City bills each month in 2022.
- 20,000 residents used DivDat technology tools to look-up their City balances on average each month – anywhere, anytime
- Providing Bill Payment access to the underbanked, the unbanked, the transportation and technology-challenged

City of Detroit Department Integrations using DivDat Bill Payment Services

Appeals and Hearings

Assessor's Office

- Property Transfer Affidavit Fee
- Assessor Engineering Split Fee

BSEED

- Rental Escrow
- BSEED Fees

BSEED RM License Fees

Legacy Detroit Certification

Local Towing Admin Fees

PDD Sign Waiver Fees

Impound Lot – Forfeiture Auction

Impound Lot – Forfeiture Towing

Impound Lot – General Auction

Impound Lot – General Towing

Police Cashier

COVID-19 Donations

CRIO – Business Certifications

CRIO – Executive Orders

Current Year Property Tax

DDOT Bus Passes

Delinquent Property Tax

DPW Solid Waste

Recreation Department Donations

Oracle AR

DFD Invoices

DPD Secondary Employment Fees

DPD Tow and Storage Michigan Admin Fee

DPD Towing and Storage Admin Fees

Environmental Health & Safety

- Health Department
- Reproductive Services

Municipal Parking Violations

Property Tax Plan Ahead Program

Quick Pay/Emergency Kiosk

- Airport Fees
- BSEED Permits and Fees
- DPW Permits
- Animal Control
- Housing Revitalization Fees
- BZA Hearing Fees
- Detroit Public Art Fund

Miscellaneous POS – CAYMC

- Current Year Property Tax
- Delinquent Personal Property Tax
- Assessor PTA
- DAH Blight Ticket
- Bus Passes
- Oracle AR Invoice Payments
- Miscellaneous Payments

Rental Escrow

Lockbox Import and Reporting

More (convenient) ways for your constituents to pay bills. Even with cash.

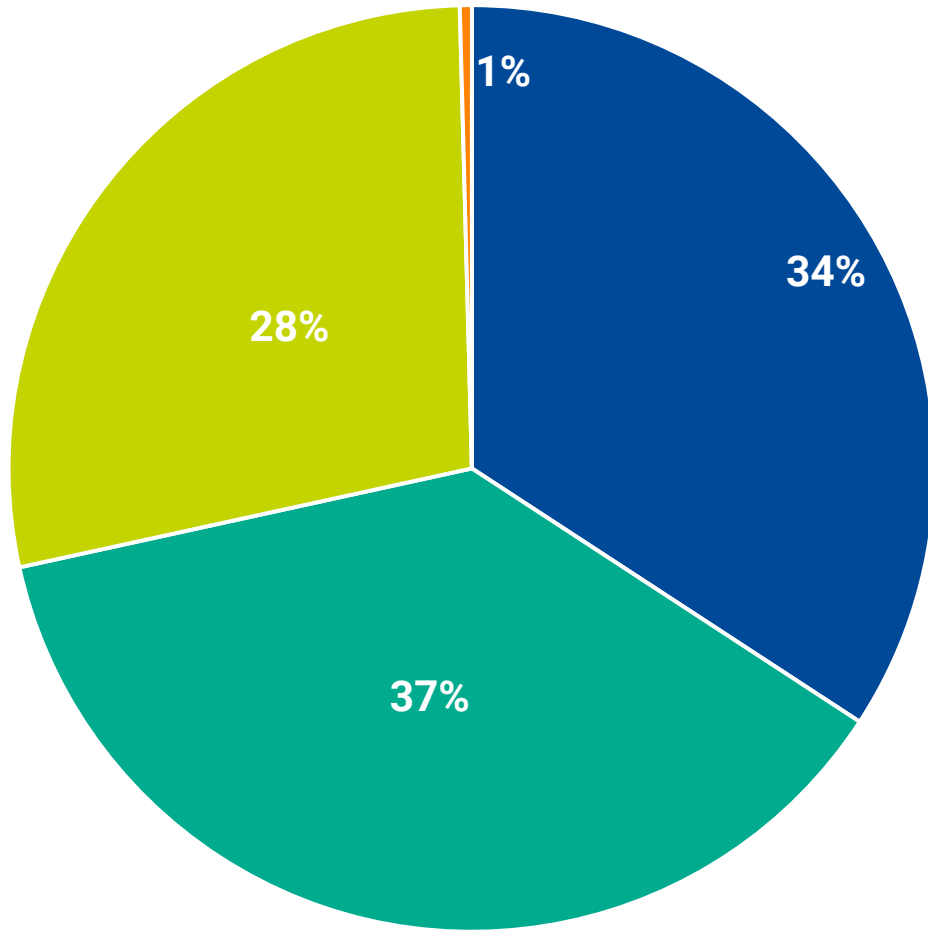


Accessibility and Convenience

- Kiosks, Mobile, and Web Payments available 24/7 in Detroit's neighborhoods
- During the COVID-19 Pandemic, Detroiters used DivDat kiosks to pay bills in a contactless and safe manner
- Wayne County Treasurer, Eric Sabree cites DivDat as a major factor in reducing foreclosures by 85% in the last three years – many Detroiters stay current with taxes using DivDat Bill Payment services

DivDat Transactions - City of Detroit

January 1, 2022 – December 31, 2022



Transactions by Payment Method

ACH (Echeck) Transactions:

\$130,966,237 over 96,996 transactions

Card Transactions:

\$36,520,659 over 105,936 transactions

Cash Transactions:

\$20,353,327 over 79,415 transactions

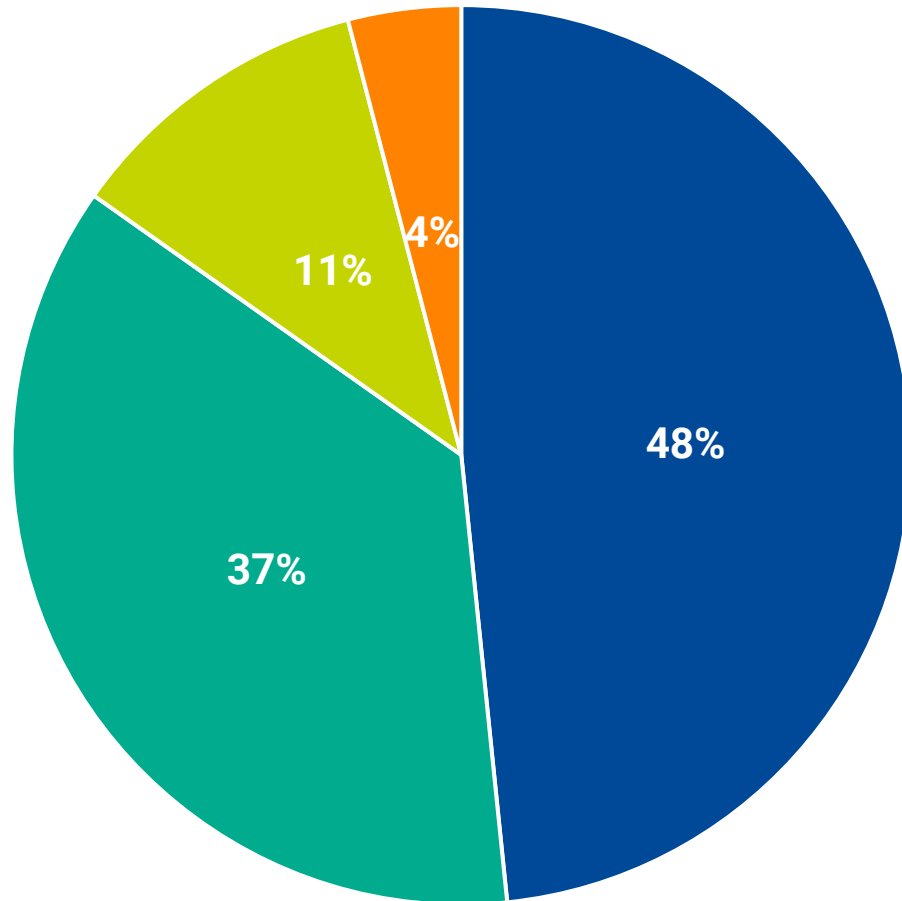
Other (POS) Transactions:

\$29,933,887 over 1,183 transactions

■ ACH Transactions ■ Card Transactions ■ Cash Transactions ■ Other Transactions

DivDat Transactions - City of Detroit

January 1, 2022 – December 31, 2022



■ GuestPay ■ Kiosk ■ Mobile ■ Payment Center (POS)

Transactions by Payment Channel

Web Transactions:

\$135,299,968 over 137,148 transactions

Kiosk Transactions:

\$34,803,489 over 103,233 transactions

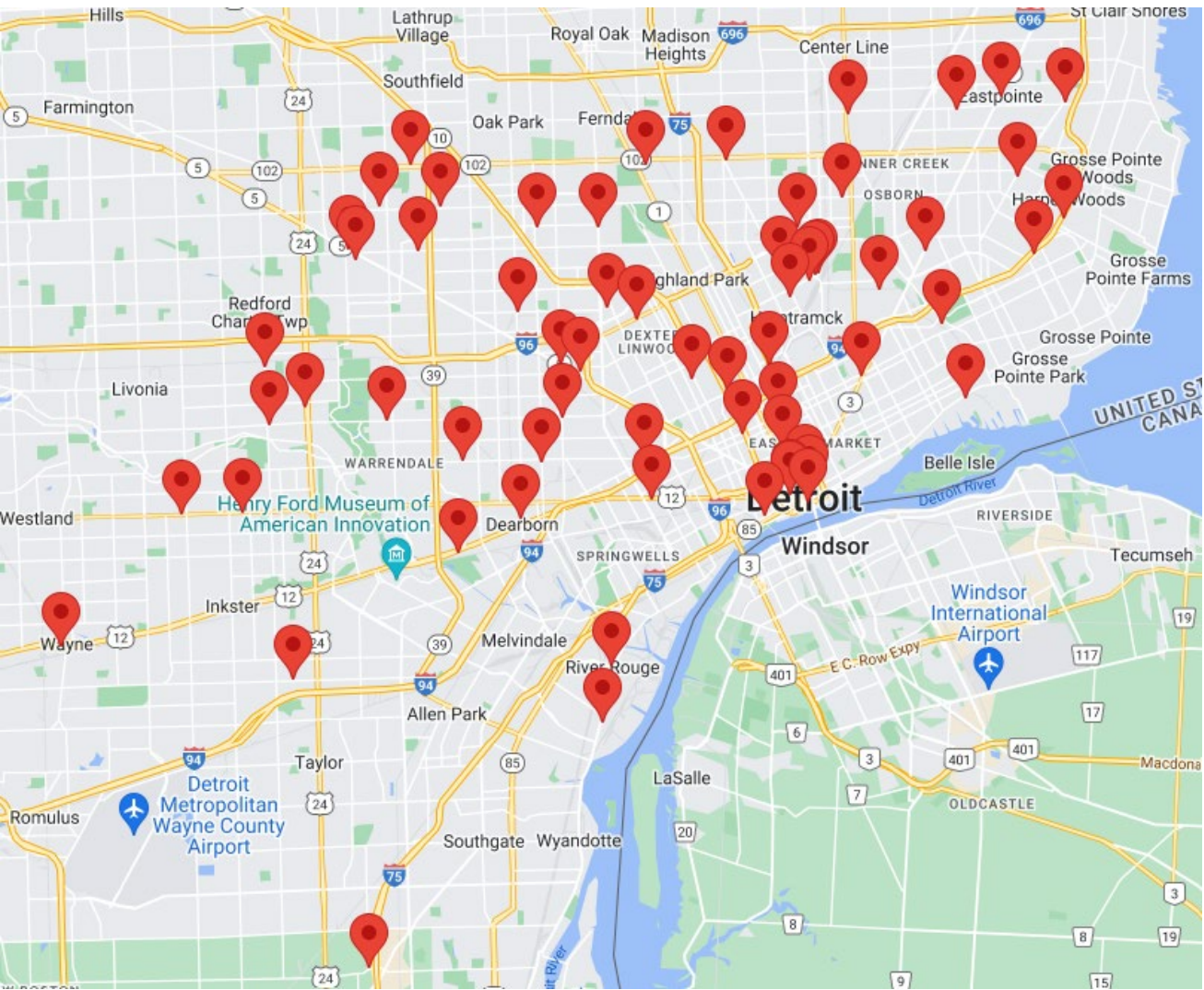
Mobile Transactions:

\$17,349,346 over 31,641 transactions

Payment Center (POS) Transactions:

\$30,321,308 over 11,508 transactions

Metro Detroit Bill Payment Kiosk Locations



82 Kiosks Placed in 63 Locations

- 100 Mack Health & Transit Center (Detroit)
- 36th District Court (Detroit)
- Apollo Market (Detroit)
- Atlas Market (Detroit)
- CAYMC (Detroit)
- CoD Animal Care & Control
- CoD MPD – Lafayette
- CoD MPD – Caniff
- DABO (Detroit)
- Detention Center – Mound (Detroit)
- DDOT Rosa Parks Transit Center
- Dearborn Administrative Center
- Dearborn Fresh Market (Dearborn)
- Dearborn Fresh Market (Dearborn Heights)
- DPD – 3rd Precinct
- DPD – Grand River Lot
- DPD – Grinnell Lot
- DPD – Mt. Elliott Lot
- Digimax (Detroit)
- Dollar Castle (Garden City)
- Eastpointe City Hall
- Ecorse City Hall
- Family Foods Market (Harper Woods)
- Family Foods (Detroit)
- Food Pride Market (Detroit)
- Foodland (Southfield)
- Fresh Choice Food Center (Wayne)
- Fresh Choice Market (Eastpointe)
- Fresh Value Market (Dearborn Heights)
- Grand Cru (Detroit)
- Gratiot Rigley Drugs (Detroit)
- Hamtramck City Hall
- Hometown Market (Detroit)
- Imperial Foods (Detroit)
- Imperial Fresh Market (Detroit)
- Imperial Fresh Supermarket (Detroit)
- Lindsay Liquor (Detroit)
- Marathon Station (River Rouge)
- Meijer – 8 Mile (Detroit)
- Meijer – Grand River (Detroit)
- Northwest Activities Center (Detroit)
- Old Redford Food Center (Detroit)
- Parkway Food Store (Detroit)
- Pick and Save Supermarket (Detroit)
- Prince Valley Market (Detroit)
- Redford Water Department
- Royal Fresh Market (Detroit)
- Samaritan Center (Detroit)
- Saturn Marketplace (Dearborn Heights)
- Saturn Super Foods (Detroit)
- Sav-Mart (Detroit)
- Savon Foods (Detroit)
- Shopper’s Market – 9 Mile (Warren)
- Shopper’s Market – Van Dyke (Warren)
- Sun Valley (Redford)
- Sunoco (Brownstown)
- Super Greenland Market (Dearborn)
- University Foods (Detroit)
- Value Save Food Center (Harper Woods)
- Vegas Food Center (Detroit)
- Victory Liquor & Food Store (Detroit)
- Walter’s Shopping Place (Hamtramck)
- Wayne County Treasurer’s Office (Detroit)