

City of Detroit


CITY COUNCIL

GABRIELA SANTIAGO-ROMERO
COUNCIL MEMBER, DISTRICT 6

MEMORANDUM

TO: Michael Staley, Director
Detroit Department of Transportation

THRU: Council Member Mary Sheffield, Council President

FROM: Council Member Gabriela Santiago-Romero 

DATE: December 10, 2024

RE: DDOT Service Improvement Plan

Please submit a detailed response to the questions below.

1. From April to September 2024, there were at least 409 active TEOs weekly. Noting that the minimum number of TEOs needed for operation is 390, can you explain what other factors led to service delays?
2. What are DDOT's plans to improve driver safety and restroom accessibility on routes?
3. Please provide an update on the status of the DDOT Reimagined Program.
4. How many TEOs are needed for the full implementation of the DDOT Reimagined Plan?
 - a. When are we projected to have the TEOs needed for implementation?

Please do not hesitate to contact my office if you have any questions. Thank you.

Cc: Honorable Detroit City Council
Louise Jones, City Clerk's Office
Malik Washington, City Council Liaison