



City of Detroit

CITY COUNCIL

JAMES E. TATE JR.
CITY COUNCIL PRESIDENT PRO-TEMPORE

DISTRICT 1

MEMORANDUM

TO: Gary Brown, Director, Detroit Water and Sewage Department

THRU: Public Health and Safety Standing Committee

FROM: Council President Pro Tempore James E. Tate Jr.

DATE: Friday, November 22, 2024

RE: American Water Resources – Questions

Please respond to the following questions regarding American Water Resources (AWR).

- How does AWR address concerns and complaints from residents enrolled in the insurance program?
- How many residents have been enrolled in AWR? Please provide figures for each year the program has been available.
- What is the efficacy of the AWR insurance program?
- When does the contract expire with AWR?
- What have been the types of services that have been requested versus those that have been rendered by AWR?
- When residents apply for AWR's insurance program, please explain what contractual language states they are responsible when repair crews damage pavement on private property?
- Please list all of the repair companies contracted with AWR for water and sewer line repairs
- How many residents insured by AWR submitted claims for damage to their property after a contractor repairs a home's water and sewer lines?
- A 2024 September Outlier Media article states "DWSD also gets 2% of AWR's proceeds from Detroit customers, which has amounted to about \$66,000 so far." How is this money spent by DWSD?

- The same Outlier Media Article also states “under an agreement with the city, which is trying to eradicate all lead water pipes to protect public health, AWR directs contractors to replace any lead pipes they encounter.” How many lead pipes have been replaced by contractors with AWR?

If there are any questions, please contact my Policy Analyst, Jai Singletary, at jai.singletary@detroitmi.gov.

Thank you,

CC: Mr. Malik Washington, Mayor’s Office