

A resolution of the Detroit City Council requesting the Michigan legislature support a significant increase in funding for Michigan 2-1-1 in the Fiscal Year 2025 Budget.

Whereas, our local United Way for Southeastern Michigan, is the operator of Michigan 2-1-1 for Wayne, Oakland, Macomb, Washtenaw and Lapeer Counties

Whereas, Michigan 2-1-1 is a service provided at no cost to Michigan residents, and connects them with thousands of health and human services agencies and resources right in their communities - quickly, easily, and confidentially; 24 hours a day, 365 days a year via phone, email, live chat, and online databases; and

Whereas, Michigan 2-1-1 has supported the City of Detroit during natural disasters, including regional flooding, power outages, extreme weather conditions and global crises, including providing information about COVID-19 testing and vaccination locations; and

Whereas, more than 60,000 individuals from the City of Detroit have contacted Michigan 2-1-1 for assistance with housing, utility costs, transportation, food, and other resources in just the last year alone; and

Whereas, the City of Detroit recognizes United Way for Southeastern Michigan's 2-1-1 service as an essential part of our human service infrastructure, connecting individuals and families in need with critical assistance in times of crisis;

NOW, THEREFORE, BE IT RESOLVED, that the Detroit City Council requests the Michigan Legislature to support an additional \$7 million in funding for Michigan 2-1-1 in the FY2025 budget.

BE IT FURTHER RESOLVED, This increased investment will boost capacity, grow community awareness of 2-1-1, expand social navigation support, strengthen coordination with state and local governments, and ensure that the system is properly resourced to continue to provide this essential service for anyone who needs it at anytime.