



City of Detroit

CITY COUNCIL

JAMES E. TATE JR.
CITY COUNCIL PRESIDENT PRO-TEMPORE

DISTRICT 1

MEMORANDUM

TO: Michael Staley, Director, DDOT
THRU: Public Health and Safety
FROM: Council President Pro Tempore James E. Tate Jr.
DATE:
RE: Friday, February 16, 2024

To DDOT, please see the following questions:

- When were bus seat covers switched from vinyl to cloth?
- Why did the transition take place?
- How has feedback on bus seats been collected?
- How is DDOT addressing seat sanitation concerns that arise with cloth seats such as pests, bed bugs, and liquid spills?
- It is understood that DDOT does not contract with the Transit App. How does the Transit App report arrival predictions if not contracted?
- What is the mechanism to provide real-time updates to the DDOT Bus Tracker?
- Riders have reported that the app does not reflect accurate delays. What is the process to improve this reporting?

If there are any questions, please contact Sumaiyah Ahmed, at sumaiyah.ahmed@detroitmi.gov.

Thank you,

CC: Honorable Council Members
Mr. Malik Washington, Mayor's Office